

FST LOGISTICS PRIVACY POLICY

At FST Logistics ("FST" or "we"), we respect your privacy. This Privacy Policy ("Policy") governs how and why FST collects, shares, discloses, and protects personal information from users ("User," "Users," or "you") of the <u>www.fstlogistics.com</u> ("Website"), as well as User rights respecting their personal information. Please read this Policy before using our website or submitting any personal information. By using the Website or otherwise accepting cookies (as described below), you consent to FST's collection, disclosure, or sharing of any personal information about you in accordance with this Policy, and accept all other practices described herein.

This Policy may be changed at any time without advance notice. Upon making any changes, we will update the "Last Updated" date at the end of this page. Any changes will take effect immediately upon their posting to our Website and apply to activities and information going forward (but not retroactively).

1. DEFINITIONS

- A. "Personal Data" refers to any direct or indirect information relating to an individual person, which allow identification of a specific person. Examples include, name, address, telephone, email address, or any other data specific to you.
- B. "Agent" refers to a third party that collects or uses Personal Data to perform task on the behalf of FST.

2. AGE REQUIREMENTS

A. This Website is not directed to or intended for individuals under the age of eighteen (18). FST does not intentionally or knowingly collect, use, or disclose Personal Data or other information on this Website or otherwise from individuals we know are under 18. We request that these individuals under 18 years of age do not provide Personal Data or other information to FST.

3. CATEGORIES OF PERSONAL DATA THAT WE COLLECT & DISCLOSE TO AGENTS

- A. In the past twelve (12) months, FST has collected, and/or disclosed to Agents, Personal Data of Users that may include any of the following information:
 - I. User's name, postal address, email address, IP address, telephone number;
 - II. Characteristics of protected classifications under applicable law;
 - III. Geolocation Data;
 - IV. Professional or employment-related information; and/or
 - V. Education information.

4. HOW AND WHY WE SHARE YOUR PERSONAL DATA

- A. FST does not sell your Personal Data to any third parties.
- B. We use your Personal Data to improve your experience with FST and our Website. Examples include, but are not limited to: responding to quote requests, marketing and advertising services, conducting surveys, notifying users about changes to our Website, FST news or services, presenting our Website and relevant content to you.
- C. We may disclose or share your Personal Data in the following ways:
 - I. We will share your Personal Data with Agents with whom FST is under contract. For example, we retain an Agent to help FST develop marketing and/or advertising content you may find useful. To better serve our Users relevant content, we may share your Personal Data with these Agents.
 - II. We may disclose Personal Data when necessary to comply with federal, state, or local laws, or to protect the rights, property, or safety of FST, our users, our employees or others.
 - III. We may disclose or provide a User's Personal Data in connection with the exercise of legal claims, defend legal claims or in response to a valid subpoena, warrant, court order or other legal process.
 - IV. No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. All categories described in this Privacy Policy exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties. End users can opt out of receiving further messages by replying STOP or ask for more information by replying HELP. Message frequency may vary. Message and data rates may apply.

5. HOW WE COLLECT YOUR PERSONAL DATA

A. Data that you provide voluntarily to FST fstlogistics.com



- B. Surveys
- C. Job Applications
- D. Other technologies
- E. Cookies and similar tracking technology

6. HOW WE RETAIN AND PROTECT YOUR PERSONAL DATA

- A. We retain Personal Data we collect from you only as long as necessary...
- B. If we have no legitimate need for your Personal Data...
- C. We limit the use of a User's Personal Data...

7. YOUR RIGHTS

- A. You have the right to be notified...
- B. You have the right to opt-out of marketing communications.
- C. California residents have the right to request, free of charge...
- D. California residents have the right to equal service...
- E. California Civil Code Section § 1798.83 permits users...
- F. Users have all applicable rights under the California Consumer Privacy Act...

8. ACCESS

To exercise your rights and/or request access to your Personal Data...

Phone: 800-758-4599 Email: sales@fstlogistics.com

FST Logistics, Inc, Attn: President – Privacy 5025 Bradenton Ave, Suite B Dublin, OH 43017

9. DISCLAIMERS AND GENERAL INFORMATION

- A. FST IS PROVIDING THIS WEBSITE AND ITS CONTENTS 'AS IS'...
- B. This Website and Privacy Policy are created and controlled pursuant to the laws of the State of Ohio...
- C. This Privacy Policy will be updated at least every 12 months in accordance with applicable law.

Last Updated: June 9, 2025